Jez 8 2010

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 10/711.992 Confirmation No.: 5991

Applicant: Dante Monteverde Examiner: Alan S. Miller

Filed: October 18, 2904 Art Unit: 3624

Title: PEER-TO-PEER COMPLAINT SYSTEM

AND METHOD

CERTIFICATE OF TRANSMISSION

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) as being electronically transmitted via EES-WEB addressed to Commissioner for Patents. P.C. Box 1450, Alexandria, VA 22313-4450 on.

Mail Stop AF Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT UNDER 37 C.F.R. §1.116

Dear Sir:

This paper is filed in response to the Office Action dated October 14, 2009. Authorization is hereby given to charge Deposit Account No. 50-2896 in connection with any fees that are necessary to permit entry of this response. Please enter the following amendments and consider the following remarks.